

Teabe valdaja: Politsei- ja Piirivalveamet  
Juurdepääsupiirangu alus: AvTS §35 lg 2 p 3  
Lõpptähtpäev: vajaduse äralangemisel  
Vormistamise kuupäev: 07.11.2023



# **Estonia's experiences and implementation – face image capture**

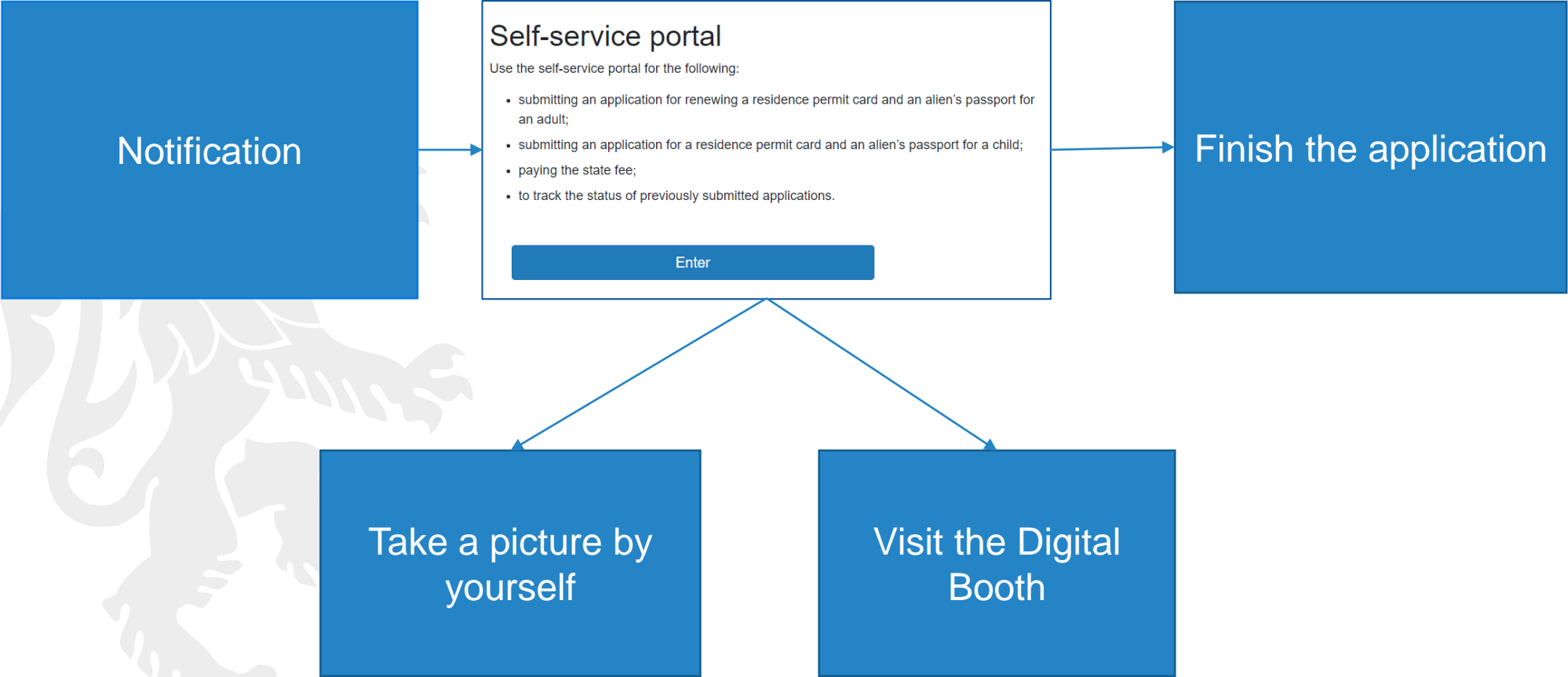
Hannes Lember  
Police and Border Guard Board Estonia  
Development expert

# Background

- Legislation
- Know your customer



# The customer journey



# Take a picture by yourself

## 1. Upload image and signature

### Photo:

Please see photo requirements [here](#)

Your photo may not be older than 6 months!

The minimum photo dimensions must be 1300x1600 pixels and 1 MB

Your photo can also be taken at the PBGB service offices, free of charge.

Find the nearest service office [here](#)

Use your personal identification number to take your photo!

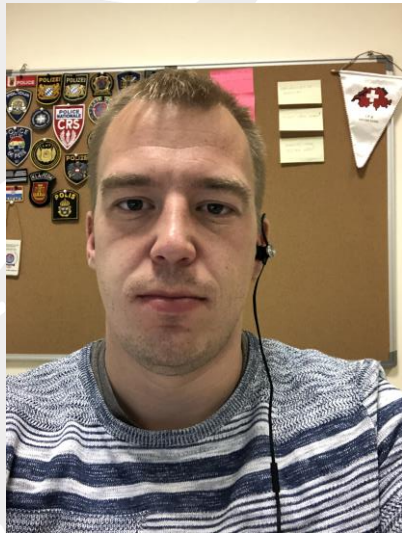
## GUIDELINES FOR THE DOCUMENT PHOTO

- The photo must be in colour and not edited.
- It is not allowed to submit a scanned photo or a screenshot taken from the computer or mobile phone.
- The background must be light and monochrome, without any foreign objects (including patterns).
- Use the help of a family member, friend, or acquaintance when taking the picture. When taking the picture with a mobile phone, use the camera on the back of the device, the front camera distorts the shape of the face.
- Look directly into the camera, eyes must be on the same level (the head must not be tilted).
- The face must be in the centre of the photo.
- The eyes must be visible from behind the spectacle frames and the spectacle lenses must not reflect.



# Upload Photo

- Quality control



x Sulge

## Dokumendifoto eelkontroll

Sinu poolt ülesse laetud foto läbis eelkontrolli. Pööra tähelepanu:

- Fotol peab pea olema otse. Kontrolli, et pea ei oleks kaldu või lõug liiga all/üleval.
- Taustal ei tohi olla mustreid, esemeid ega varje. Kontrolli, et foto taust oleks ühevärviline.

**Nõuetele mittevastava foto esitamisel võetakse Sinuga ühendust ja taotluse menetlemise aeg pikeneb.**

Jätka

Laadi uus

# Risks

- Morph
- Quality control



# Digital booth

- 5 minutes;
- Face capture: ISO/IEC 19794-5
- Fingerprint capture: ISO/IEC 19794-4

# Where we are today

- 30 Booths



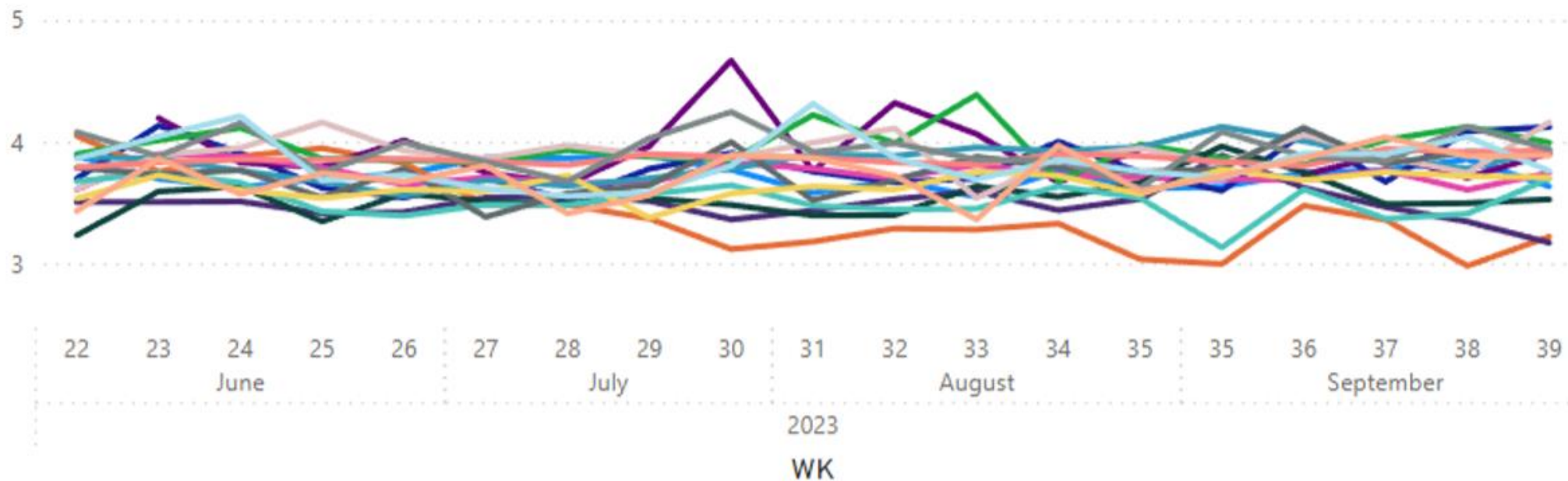




# Politsei- ja Piirivalveamet

# Digikioski keskmine hõiveaeg

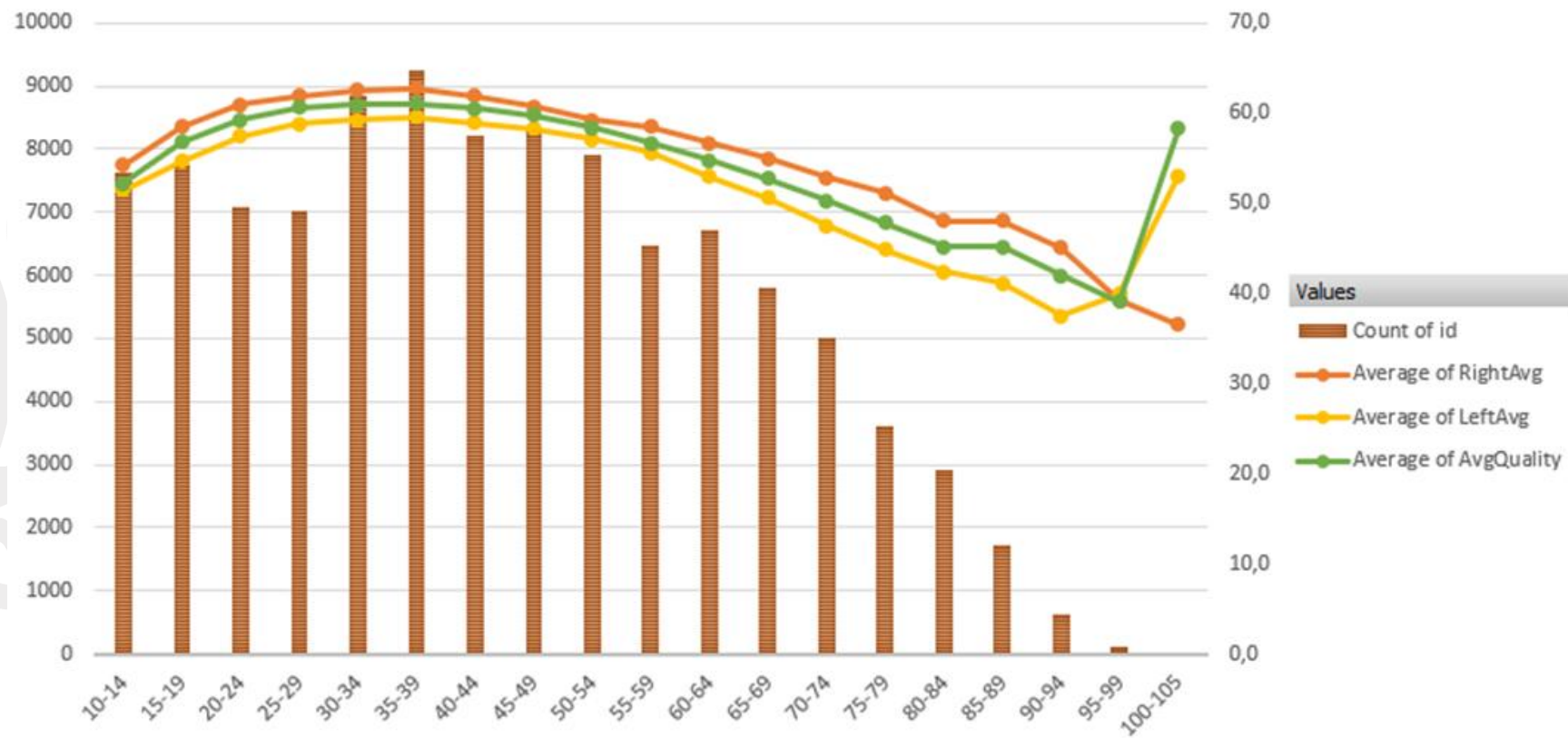
Asukoht ● Haapsalu ● Jõgeva ● Jõhvi ● Kärdla ● Kuressaare ● Narva ● Paide ● Pärnu ● Pinna ● Põlva ● Rakvere ● Rapla ▶



119K

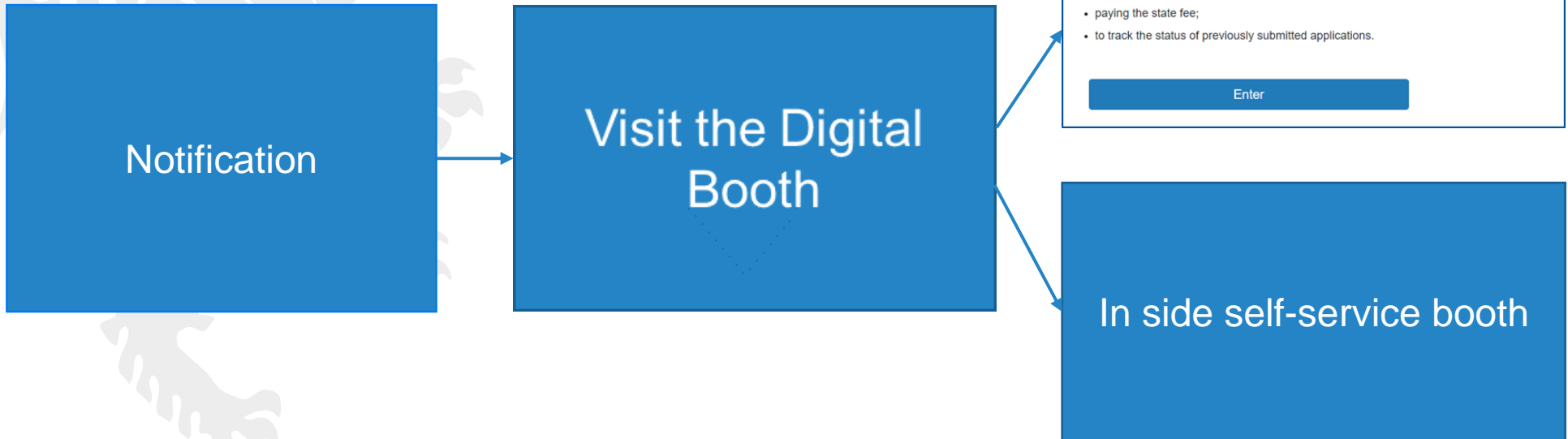
Hõivekoos

## KESKMINE SÕRMEJÄLJE KVALITEET



# Future plans

- Self-service digital booth





**Thank you!**